

1

Employee's Name \_\_\_\_\_  
Identification Number \_\_\_\_\_  
(Please include the letters if included on your ID Card)

FOR OFFICE USE ONLY

2

Patient's Name \_\_\_\_\_  
First Middle Initial Last

**HEALTH BENEFITS CLAIM FORM**



**BlueCross BlueShield of North Carolina**

*Blue Cross and Blue Shield of North Carolina is an independent licensee of the Blue Cross and Blue Shield Association.*

Columbia Service Center  
P.O. Box 100121  
Columbia, SC 29202-3121

MyHealthToolkitNC.com

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The Patient is: Female  Male   
And Is The:  Employee  Employee's Spouse  Employee's Child

4

Patient's Date of Birth: Month \_\_\_ Day \_\_\_ Year \_\_\_

5

Employee's Mailing Address  Check if New Address  
Street \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_

6

Was any treatment required as a result of accidental injury?  Yes  No Date of accident \_\_\_\_\_

7

If an accident, was another person at fault?  Yes  No If yes, please explain below.  
\_\_\_\_\_  
Was any injury or illness work related?  Yes  No

8

Is the patient covered by Medicare Health Insurance, Part A?  Yes  No  
Or by Supplemental Medical Insurance, Part B?  Yes  No  
**If yes, please attach your "Explanation of Medicare Benefits." It is necessary to process this claim.**  
Complete the following Medicare Health Insurance Benefit Number # \_\_\_\_\_

9

Is the patient covered under any other health benefit plan?  Yes  No  
**If yes, please attach your "Explanation of Benefits" from the other Insurance Company.** Also, please complete this entire section as it is necessary to process this claim.  
A. Policyholder's Name \_\_\_\_\_  
Relationship of Policyholder to Patient \_\_\_\_\_  
B. Name of other Policyholder's employer \_\_\_\_\_  
Address of other Policyholder's employer \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_  
C. Name of other Insurance Company \_\_\_\_\_  
Address of other Insurance Company \_\_\_\_\_

**CERTIFICATION OF MEMBER**

10

I certify that the above information is correct and that the foregoing expenses were incurred for the above named patient. I request eligible benefits for these expenses. I authorize any physician, nurse, hospital or other provider or supplier in possession of records or information concerning the patient to furnish such information to my health plan or its administrator upon request. (Be sure to complete items 1-9 on this form and attach itemized statements for all expenses. **Absence of this information may cause a delay in processing this claim.**)  
Date \_\_\_\_\_ Employee's Signature \_\_\_\_\_

EXAMPLES OF  
PHYSICIANS, MEDICAL EQUIPMENT, PHARMACIST AND NURSING BILLS

The following are properly filed itemized bills

**MEDICAL AND SURGICAL BILLS**  
SHOULD INCLUDE THE FOLLOWING:

- (A) Physician name and address.
- (B) Full name of patient should appear on every bill, not just name of person paying bill.
- (C) The date of surgery or medical treatment.
- (D) The type of surgery performed or type of medical treatment.
- (E) Separate cost for each treatment.

<p>(A) <b>Harry Smith, M.D.</b> Columbia, S.C.</p>	
<p><b>Patient</b> John Jones (B)</p>	
<p>(C) 9/18/95      Surgery, Appendectomy (D) (E) 250.00 9/17 - 23/95      Hospital Calls (D)      No Charge (C) 10/23/95      Office Call (D)      No Charge 12/1/95      Office Call—Virus (D)      15.00 Injection      5.00</p>	

**MEDICAL EQUIPMENT**  
SHOULD INCLUDE THE FOLLOWING:

- (A) Full name of patient.
  - (B) Name of Doctor ordering Medical Equipment.
  - (C) Date Medical Equipment purchased.
  - (D) Description of equipment purchased.
- Note:** Letter of medical necessity is required before major medical will process.

<p>(A) <b>ACE BRACE Co.</b> Columbia, S.C.</p>	
<p><b>Patient</b> Nancy Smith (C) <b>Date</b> 9/17/95</p> <p><b>Address</b> 2905 Start Rd. <b>Phone</b> 788-1234</p> <p>Dr. Jones (B)</p>	
<b>Quantity</b>	<b>Rx</b>
1	Wheelchair - Economy (D)
	<b>TAX</b>
	11.96
	310.96
	<b>Price</b>
	299.00

**DRUGGIST BILLS\***  
SHOULD INCLUDE THE FOLLOWING:

- (A) Full name of patient. (Separate bill should be submitted for each member of family for whom major medical expense benefits are being claimed.)
- (B) Date of purchase.
- (C) Prescription number, quantity, name and strength of drug.
- (D) Separate charge for each prescription.
- (E) Pharmacist's signature.

<p><b>PRICE PHARMACY</b> 200 Market Street Columbia, S.C.</p>	
	<p><b>Patient:</b> (A) Mary G. Jones Prescription Number Description      Charge</p>
<p>(B) 8/31/95</p> <p>10/1/95</p> <p>12/9/95</p>	<p>(C) 575-516 60 Aldoril25mg Dr. G.S. Smith      (D) 11.60 588-152 60 HCTZ50mg      7.25 Dr. G.S. Smith      6.20 592-321 30 Aldoril25mg Dr. G.S. Smith      11.60 599-472 60 Aldoril25mg Dr. G.S. Smith      36.65</p>
(E)	

**NURSING BILLS**  
SHOULD INCLUDE THE FOLLOWING:

- (A) Nursing bills must clearly indicate whether the nurse is a Registered Nurse (RN) or Licensed Practical Nurse (LPN). Also the license or Registry Number.
- (B) Name and address of patient.
- (C) Were nursing services provided in Hospital, Home or Elsewhere?
- (D) Dates worked.
- (E) Shift and/or hours worked.

<p>(A) <b>NURSE</b> Diane Smith RN</p> <p>(B) <b>FOR</b> Mr. Ed Johnson</p>	<p>(A) <b>LICENSE OR REGISTRY NO.</b> 12345</p> <p>(C) <b>PLACE OF TREATMENT</b> Home Care</p>
<p>(B) <b>ADDRESS</b> 123 2nd St, Columbia, S.C.</p>	
<b>DATES WORKED</b>	<b>SHIFTS/HOURS</b>
12/8/95 (D)	(E) 7-3 p.m./8 hrs.
12/9/95	7-3 p.m./8 hrs.
12/10/95	11-7 a.m./8 hrs
<b>TOTAL HOURS</b>	24 hrs.
	<b>CHARGE</b>
	40.00
	40.00